

## Terms and Conditions dated March 2, 2026

### Summer Season Pass WALK 2026 Ještěd Summer Season Pass BIKE 2026 Ještěd

Sales from March 2, 2026 to October 28, 2026

1. These Terms and Conditions issued by **TMR Ještěd a.s.**, Company ID No.: 060 80 413, with its registered office at Liberec, Liberec V – Kristiánov, Jablonecká 41/27, Postal Code: 460 05, registered with the Regional Court in Ústí nad Labem under file number B 2685 (hereinafter referred to as “TMR Ještěd a.s.” or the “Operator”), govern the provision of services – transportation by cableways and other mountain transport facilities in the Skiareál Ještěd resort operated by TMR Ještěd a.s., and regulate the related rights and obligations arising from the Summer Season Pass WALK 2026 Ještěd and the Summer Season Pass BIKE 2026 Ještěd purchased via [www.gopass.travel](http://www.gopass.travel). These Terms and Conditions are valid in the Skiareál Ještěd resort.
2. For the 2026 summer season, the customer has the option to purchase the product (summer season ticket) Summer Season Pass WALK 2026 (hereinafter referred to as the “WALK Pass”) or the product Summer Season Pass BIKE 2026 (hereinafter referred to as the “BIKE Pass”) within the meaning of the Operator’s special offer.
  - 2.1 **The WALK Pass** is valid in the Skiareál Ještěd resort operated by TMR Ještěd from the date of the official start of the 2026 summer season as announced by the Operator, and only on the days when the Skiareál Ještěd resort is in operation and during the operating hours on such days as determined by the Operator depending on weather and operational conditions, until the date of the official end of the 2026 summer season as announced by the Operator.
    - 2.1.1 **The WALK Pass is intended for pedestrians (hikers)** and entitles the holder (the person whose identification details **the WALK Pass** is issued under – hereinafter referred to as the “Holder”) to use **the WALK Pass for 1 return ride (1 ascent and 1 descent) for each day of operation.**
  - 2.2 **The BIKE Pass** is valid in the Skiareál Ještěd resort operated by TMR Ještěd from the date of the official start of the 2026 summer season as announced by the Operator, and only on the days when the Skiareál Ještěd resort is in operation and during the operating hours on such days as determined by the Operator depending on weather and operational conditions, until the date of the official end of the 2026 summer season as announced by the Operator.
    - 2.2.1. **The BIKE Pass is intended for cyclists** and entitles the holder (the person whose identification details **the BIKE Pass** is issued under – hereinafter referred to as the “Holder”) to use **the BIKE Pass without limitation on the number of rides for each day of operation.**
  - 2.3 While a **WALK Pass** or **BIKE Pass** is active on a Gopass card, it is not possible to purchase additional products on that card (with the exception of the Gopass Ještěd Parking Season Pass, Gopass SKI Season Pass, or Gopass SKI FLEXI Season Pass).
3. **The WALK and BIKE Passes** are issued by TMR Ještěd a.s. in the form of a contactless GOPASS chip card. The contactless GOPASS chip card entitles the holder (the person whose identification details **the WALK**

or **BIKE Pass** is issued under) (hereinafter referred to as the “Customer” or “Holder”) to use the services provided at the Skiareál Ještěd resort.

4. The Customer has the option to purchase **the WALK Pass and the BIKE Pass** during the period **from March 2, 2026, to October 28, 2026** (according to sections 4.1, 4.2, and 4.3) online via the website [www.gopass.travel](http://www.gopass.travel). The invoice issued for the purchase of **the WALK Pass or BIKE Pass** on [www.gopass.travel](http://www.gopass.travel) will be made out in the name and surname of the buyer provided during GOPASS profile registration. The issued invoice cannot be subsequently changed to another recipient (including a legal entity).

**4.1** When concluding a contract for the purchase of **the WALK Pass** during the online early-bird sale period from 02.03.2026 to 31.03.2026, the customer shall pay the price of **the WALK Pass** in the amount of **390 CZK – Adult, 320 CZK – Junior/Senior, 280 CZK – Child** (returning customers who already held a WALK Pass 2025, BIKE Pass 2025, Ještěd EASY Bike Pass 2025, or Ještěd EASY Pass Basic or Plus – valid for the 2025/26 winter season – shall pay from 02.03.2026 to 31.03.2026 the discounted price of **370 CZK – Adult, 300 CZK – Junior/Senior, 260 CZK – Child**); during the online early-bird sale period from 01.04.2026 to 15.05.2026, the customer shall pay the price of the WALK Pass in the amount of **450 CZK – Adult, 360 CZK – Junior/Senior, 320 CZK – Child**; during the remainder of the season from 16.05.2026 to 28.10.2026, when purchasing online, the customer shall pay the price of the WALK Pass in the amount of **530 CZK – Adult, 430 CZK – Junior/Senior, 380 CZK – Child**;

**4.1.1** **The WALK Pass** can be purchased from 03.04.2026 or from the date of the official start of the 2026 summer season announced by the Operator, until 28.10.2026, also offline at the ticket office. The customer shall pay the price of **the WALK Pass** in the amount of **1,190 CZK – Adult, 960 CZK – Junior/Senior, 840 CZK – Child**. **The WALK Passes** are issued by TMR Ještěd a.s. in the form of a contactless chip card offline. The product can be purchased at the ticket office in the Infocenter building of Skiareál Ještěd.

**4.2** When concluding a contract for the purchase of the **BIKE Pass** during the online early-bird sale period from 02.03.2026 to 31.03.2026, the customer shall pay the price of **the BIKE Pass** in the amount of **1,350 CZK – Adult, 1,080 CZK – Junior/Senior, 950 CZK – Child** (returning customers who already held a BIKE Pass 2025, WALK Pass 2025, Ještěd EASY Bike Pass 2025, or Ještěd EASY Pass Basic or Plus – valid for the 2025/26 winter season – shall pay from 02.03.2026 to 31.03.2026 the price of **1,150 CZK – Adult, 920 CZK – Junior/Senior, 810 CZK – Child**); during the online early-bird sale period from 01.04.2026 to 15.05.2026, the customer shall pay the price of **the BIKE Pass** in the amount of **1,550 CZK – Adult, 1,240 CZK – Junior/Senior, 1,090 CZK – Child**; during the remainder of the season from 16.05.2026 to 28.10.2026, when purchasing online, the customer shall pay the price of **the BIKE Pass** in the amount of **1,750 CZK – Adult, 1,400 CZK – Junior/Senior, 1,230 CZK – Child**;

**4.2.1** **The BIKE Pass** can be purchased from 03.04.2026 or from the date of the official start of the 2026 summer season announced by the Operator, until 28.10.2026, also offline at the ticket office. The customer shall pay the price of **the BIKE Pass** in the amount of **3,190 CZK – Adult, 2,560 CZK – Junior/Senior, 2,240 CZK – Child**. **The BIKE Passes** are issued by TMR Ještěd a.s. in the form of a contactless chip card offline. The product can be purchased at the ticket office in the Infocenter building of Skiareál Ještěd.

**4.3** **The WALK and BIKE Passes are non-transferable and may be revoked without compensation in case of misuse.**

## 5. Discounted Passes:

- 5.1 Persons aged 60 and over are entitled to the WALK or BIKE Pass “Senior”.
- 5.2 Persons aged 12 to 17.99 years are entitled to the WALK or BIKE Pass “Junior”.
- 5.3 Children aged 6 to 11.99 years are entitled to the WALK or BIKE Pass “Child”.
- 5.4 When assessing eligibility for a **discounted Pass**, the customer’s age at the time of purchase is decisive, not their age at the time of using the purchased service.
- 5.5 Prices of discounted **Passes** are also listed in the price list of TMR Ještěd a.s.
- 5.6 In the event that the customer is the holder of an ISIC, ITIC, EURO26, or GO26 card, the purchase of **the WALK or BIKE Pass** is governed by the applicable GOPASS PROGRAM Terms and Conditions (Excerpt from the GOPASS Program T&Cs: 5.3. If a member of the GOPASS program holds an ISIC, ITIC, EURO26, or GO26 card and wishes to obtain a discounted price for a Service explicitly offered to holders of these cards, they must enter the relevant ISIC, ITIC, EURO26, or GO26 card number into their account on [www.gopass.travel](http://www.gopass.travel) first (before entering any regional or other discount code), because the ISIC, ITIC, EURO26, or GO26 card is not a one-time discount card, but a valid card that changes the holder’s status to student status, even if the holder is already an adult by age. Entering the ISIC, ITIC, EURO26, or GO26 card number after payment is not possible, and the holder is not entitled to a discounted price for a service already purchased. If the purchase of a service within the GOPASS System on [www.gopass.travel](http://www.gopass.travel) is mediated by an accommodation provider for the holder of an ISIC, ITIC, EURO26, or GO26 card, the discounted prices associated with these cards cannot be applied).
- 5.7 In the event that the customer is the holder of a Severe Disability (ZTP) or Severe Disability with Companion (ZTP-S) card, the purchase of **the WALK or BIKE Pass** is governed by the applicable GOPASS PROGRAM Terms and Conditions (Excerpt from the GOPASS Program T&Cs: 5.4. If a GOPASS program member holds a Severe Disability (ZTP) or Severe Disability with Companion (ZTP-S) card and wishes to obtain a discounted price for a Service explicitly offered to holders of these cards, they must send a scan of the ZTP or ZTP-S card to the email address: [info@gopass.sk](mailto:info@gopass.sk) / [info@gopass.cz](mailto:info@gopass.cz) / [info@gopass.pl](mailto:info@gopass.pl) prior to purchasing such Service. Discounted prices do not apply to the companion of a person with a severe disability. After sending the ZTP or ZTP-S card, the GOPASS member will receive a confirmation or rejection email, granting or denying eligibility for the discounted price due to the disability, sent to the email address from which the card scan was submitted. Upon receipt of the email confirming eligibility for the discounted price due to the disability, the GOPASS member may proceed to purchase Services in the GOPASS System for which the discounted price due to disability can be applied according to the price list. If the purchase of a Service in the GOPASS System on [www.gopass.travel](http://www.gopass.travel) is mediated by an accommodation provider for the holder of a ZTP or ZTP-S card, the discounted price due to disability (ZTP, ZTP-S) cannot be applied.)
- 5.8 Combining discounts is not allowed. The most advantageous price for the customer applies. **If the customer does not claim the discount at the time of purchase, it cannot be applied retroactively.**

## 6. Discounts and Benefits for the WALK and BIKE Passes:

## 6.1 The holder of a **WALK or BIKE Pass** may also use the following benefits:

- **15 % goX Cashback bonus** at selected JEŠTĚD GASTRONOMY outlets (according to the applicable GOPASS PROGRAM Terms and Conditions) on subsequent purchases when using the Gopass card (physical Gopass chip card or Gopass card in mobile).
- **15 % goX Cashback bonus** at selected JEŠTĚD MOTION outlets (according to the applicable GOPASS PROGRAM Terms and Conditions) on subsequent purchases when using the Gopass card (physical Gopass chip card or Gopass card in mobile).

- The holder of a **WALK or BIKE Pass** in the Adult and Senior age categories may purchase a Parking Season Pass valid for parking lot P1 at a discounted price:

During the period 02.03.2026 – 28.10.2026, at a price of **1,190 CZK** (returning customers who previously held a WALK Pass 2025, BIKE Pass 2025, JeštĚd EASY Bike Pass 2025, or JeštĚd EASY Pass Basic or JeštĚd EASY Pass Plus – valid for the 2025/26 winter season – shall pay **990 CZK** in the period 02.03.–31.03.2026).

- The add-on coupon for the Parking Season Pass can be found by the customer in their Gopass account, under the “Coupons” section, JeštĚd area, after purchasing **the WALK or BIKE Pass**.
- The holder of a Parking Season Pass may use the central parking lot P1 to park their motor vehicle while using the resort’s services. There is no legal entitlement to use parking under the preceding sentence if the number of parking spaces is limited. In the event that the parking spaces are fully occupied, the holder of the Parking Season Pass may use publicly available parking spaces for a fee or free of charge according to the conditions set by the parking lot operator or designated areas. In this case, the holder of the Parking Season Pass is not entitled to any financial or non-financial compensation. The provisions of this section apply from the day following the purchase of the Parking Season Pass if the purchase date falls within the 2026 summer season, until the end of this 2026 summer season. If the Parking Season Pass is purchased before the start of the 2026 summer season, the above provisions apply from the start of the 2026 summer season (**the Parking Season Pass can be used no earlier than 03.04.2026**) until the end of the 2026 summer season.

**The above benefits cannot be used for WALK or BIKE Passes purchased offline** (at the ticket office).

## 6.2 The discounts under section 6.1 **cannot be combined with other discount promotions or offers**.

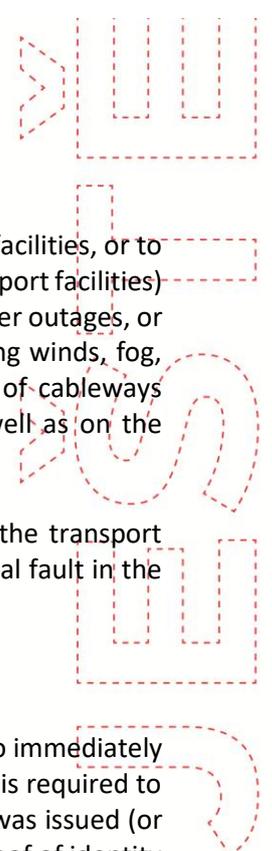
6.3 The resort Operator reserves the right to modify the benefits and the right to discontinue the provision of any benefits.

6.4 TMR JeštĚd a.s. reserves the right to restrict the validity of the **WALK or BIKE Pass or the Parking Season Pass in the event of organized events or competitions (sports, cultural) if their course requires it**.

## 7. Operation and Operating Hours:

7.1 The operation of individual transport facilities (cableways) at the Skiareál JeštĚd resort is as follows:  
9:05 AM – 5:05 PM for the summer season (rides every half hour, the 12:05 PM ride does not operate)  
Transport facility: LD Skalka

7.2 The operating hours of the cableway at the Skiareál JeštĚd resort, operated by TMR JeštĚd a.s., are determined by TMR JeštĚd a.s. depending on weather and operational conditions.



7.3 TMR Ještěd a.s. is entitled to unilaterally change the operating hours of the transport facilities, or to not start, interrupt, or terminate the operation of individual cableways (mountain transport facilities) at the Skiareál Ještěd resort in the event of technical faults, excessive wind speed, power outages, or other circumstances that prevent the safe transport of customers (e.g., storms, strong winds, fog, hail, and similar conditions). Information on weather conditions and the operation of cableways (mountain transport facilities) is available at the Infocenter of Skiareál Ještěd, as well as on the website [www.skijested.cz](http://www.skijested.cz).

7.4 The Operator does not provide a refund of fares for a day when the operation of the transport facilities was interrupted or did not take place due to weather conditions or a technical fault in the transport facility, for holders of **the WALK or BIKE Pass**.

## 8. Loss, Theft, Damage, and Misuse of the WALK or BIKE Pass:

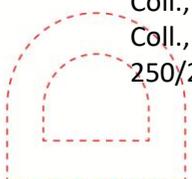
8.1 In the event of loss, damage, or theft of **the WALK or BIKE Pass**, the holder is obliged to immediately report this fact at the information center of TMR Ještěd a.s. In such a case, the holder is required to present the identity document of the person in whose name **the WALK or BIKE Pass** was issued (or their legal guardian). Only after reporting the loss, damage, or theft and presenting proof of identity can **the WALK or BIKE Pass** be blocked and the necessary data verified. The holder of **the WALK or BIKE Pass** shall receive a replacement Pass. The maximum administrative fee for issuing a replacement **WALK or BIKE Pass** is 2,000 CZK, plus a fee of 75 CZK for a new contactless GOPASS chip card, or 100 CZK for a new contactless offline chip card. The holder of **the WALK or BIKE Pass** is not entitled to a refund of the paid amount or a proportional part thereof, or to any other form of compensation for days used as a result of late reporting of the loss, damage, or theft of the WALK or BIKE Pass and its blocking. A holder of **the WALK or BIKE Pass** who fails to present the document specified in this section is not entitled to a replacement **WALK or BIKE Pass** or to any other form of compensation for the loss, damage, or theft of **the WALK or BIKE Pass**.

8.2 In the event that the customer forgets to bring **the WALK or BIKE Pass** when arriving at the Skiareál Ještěd resort, the provisions of section 8.1 of these Terms and Conditions shall apply accordingly, i.e., an administrative fee for issuing a new **WALK or BIKE Pass** in the maximum amount of 2,000 CZK and a fee of 75 CZK for a new contactless GOPASS chip card, or 100 CZK for a new contactless offline chip card. The customer is obliged to pay these fees to the Operator upon issuance of the replacement **WALK or BIKE Pass**.

8.3 In the event that **the WALK or BIKE Pass** is used by a person other than the holder, it shall **be blocked** by the Operator; unblocking is possible only at the customer's request and subject to a contractual **penalty of 100 CZK and payment for the unauthorized ticket used (WALK Pass – 1 return ride ticket, price without registration in a Gopass account at the Infocenter ticket office; BIKE Pass – 1-day ticket, price without registration in a Gopass account at the Infocenter ticket office)**. The customer is obliged to pay the fees and the penalty to the Operator upon unblocking **the WALK or BIKE Pass**. **The WALK or BIKE Pass** may be unblocked only once during the 2026 summer season. In the event of repeated misuse, **the WALK or BIKE Pass** will not be unblocked again.

## 9. Complaints and Fare Refunds:

9.1 The provision of services by TMR Ještěd a.s. is governed by the relevant provisions of Act No. 89/2012 Coll., the Civil Code, as amended, in conjunction with the relevant provisions of Act No. 634/1992 Coll., on Consumer Protection, and other generally binding legal regulations, as well as Act No. 250/2016 Coll., on Liability for Offences and Proceedings Thereon, and Act No. 110/2019 Coll., on the



Processing of Personal Data, and other generally binding legal regulations applicable in the territory of the Czech Republic.

- 9.2 The customer has the right to the provision of transport services by cableways or ski lifts, or the provision of services in the agreed or usual scope, quality, quantity, and time.
- 9.3 The Operator does not provide a fare refund to the holder of a **WALK or BIKE Pass** for a day on which the operation of the transport facility was interrupted or did not take place due to weather conditions or a technical fault in the transport facility.
- 9.4 The customer has the right to submit claims for defective services (complaints) at the client center located at the resort or electronically via email at [reklamace@gopass.cz](mailto:reklamace@gopass.cz) without undue delay after becoming aware of the reasons for the complaint (defect or defects in transport services – failure to provide transport or failure to provide transport in the agreed scope), but no later than the following calendar day after the day on which the transport was supposed to take place, or on which it did not take place in the agreed scope; otherwise, the right to claim expires. In the case of a written complaint, the deadline is considered met if the written complaint is delivered to TMR Ještěd on the first working day following the customer's entitlement to submit the complaint.
- 9.5 When submitting a complaint, the customer is obliged to present proof of purchase of **the WALK or BIKE Pass** and an identity document. After reviewing the submitted complaint, the Operator shall decide on the method of handling the complaint immediately, or in more complex cases within 3 working days. The deadline for resolving the complaint shall not exceed 30 days from the date of its submission. For the purpose of handling the complaint, the customer is obliged to provide contact details through which they can be informed of the method of resolving the complaint if it cannot be resolved immediately upon submission. The customer is obliged to provide the Operator with the necessary cooperation required during the complaint handling process.
- 9.6 The holder of a WALK or BIKE Pass purchased via [www.gopass.travel](http://www.gopass.travel) may request the Operator, provided that they submit a medical certificate due to long-term illness, injury, pregnancy, or other supporting documentation confirming another serious circumstance (e.g., death, work, or study abroad).
- 9.6.1 If the holder of **the WALK or BIKE Pass** has not used the Pass even once by the end of the 2026 summer season (i.e., has not passed through the turnstile at all), they may request a **100 % refund** of the price paid **for the WALK or BIKE Pass** in the form of a credit credited to the account of **the WALK or BIKE Pass** holder in the Gopass program, or request a change of the holder of **the WALK or BIKE Pass**.
- 9.6.2 If the holder of **the WALK or BIKE Pass** has used the Pass at least once (i.e., passed through the turnstile) by the end of the 2026 summer season, they may request a **change of the holder of the WALK or BIKE**.

The holder of **the WALK or BIKE Pass** is obliged to submit a notice of injury or other serious circumstance no later than 10 days from the date of the injury, the discovery of long-term incapacity for work, or another serious circumstance justifying a change of holder of the purchased **WALK or BIKE Pass** to the GOPASS program contact center for holders of **WALK or BIKE Passes** purchased via the GOPASS e-shop at the email address [reklamace@gopass.cz](mailto:reklamace@gopass.cz). Upon request, the holder is obliged to provide additional documents. The operator reserves the right to individually assess each case and determine the legitimacy of a request for a 100 % refund or a change of **the WALK or BIKE Pass**

holder. In the event of a serious circumstance preventing the holder of the purchased **WALK or BIKE Pass** (long-term illness, injury, etc.) from using the services to which the WALK or BIKE Pass entitles them, only the procedure according to **points 9.6.1 and 9.6.2** is applicable, and the holder of the **WALK or BIKE Pass is not entitled** to any other financial or non-financial compensation.

A change of the holder of **the WALK or BIKE Pass** is only possible to a person in the same age, and therefore also price, category, or to a person whose age falls into a lower price category than the original holder of **the WALK or BIKE Pass**; in the latter case, however, the holder of **the WALK or BIKE Pass** is not entitled to a refund of the price difference.

The holder of the WALK or BIKE Pass may change the pass holder only once during the 2026 summer season.

**9.7** In the event that the ski resort does not commence operations or the 2026 summer season is interrupted during the validity period of **the WALK or BIKE Pass** due to force majeure (i.e., due to a government or public authority order as a preventive measure against the spread of a contagious disease or other restrictions imposed by the Government of the Czech Republic or another state authority, the Ministry of Health of the Czech Republic, due to a natural disaster such as an earthquake, flood, meteorite impact, hurricane, epidemic, war, or terrorism, with long-term effects exceeding the duration of the 2026 summer season or causing permanent consequences), the entitlement to compensation or reimbursement, as well as the provision of such compensation or reimbursement, will be assessed after the expiration of the validity period of **the WALK or BIKE Pass**. *\*Restricted days are those days on which the Operator would normally provide the service during the validity period of the WALK or BIKE Pass, if not for force majeure. Days on which the Operator normally does not provide these services as part of its operations are not counted as restricted days.*

**9.7.1** By purchasing **the WALK or BIKE Pass** and using the services to which **the WALK or BIKE Pass** entitles them, the customer declares that they have been and are informed about the current epidemiological situation and the valid anti-epidemic measures imposed by the competent public authorities at the time of purchasing **the WALK or BIKE Pass**, and also during the period of using the services to which **the WALK or BIKE Pass** entitles them, and undertakes to comply with these measures. By purchasing **the WALK or BIKE Pass** and using the services, the customer confirms that on the day of using the service, they will meet the conditions for using the services in accordance with the currently valid and effective public health protection measures.

**9.8** The Operator reserves the right to individually assess each case of service complaints, to evaluate the legitimacy of the complaint and the customer's requests, and to determine whether a fare refund is provided, as well as its method or amount.

**9.9** Withdrawal from the contract in the case of purchasing the WALK or BIKE Pass by a consumer, a natural person, on [www.gopass.travel](http://www.gopass.travel) is not possible if TMR Ještěd a.s. provides the service in connection with leisure activities at a specified date within the meaning of § 1837 of Act No. 89/2012 Coll., the Civil Code (CC).

**9.10** In the event that the customer – consumer (a natural person who, when concluding and performing the contract, does not act within the scope of their business activity, employment, or profession) is not satisfied with the manner in which the Operator, as the seller, handled their complaint, or believes that the Operator has violated their rights, the customer has the right to contact the Operator as the seller with a request for remedy. If the Operator responds negatively to such a request or does not respond within 30 days from the date of its submission, the customer has the right to submit a proposal to initiate alternative (out-of-court) dispute resolution pursuant to Part 4 (§ 20n–20y) of Act No. 634/1992 Coll., on Consumer Protection. The competent body for

out-of-court resolution of consumer disputes between the Operator and the customer – consumer is: a) the Czech Trade Inspection Authority, which may be contacted at: Czech Trade Inspection Authority, Central Inspectorate – ADR Department, Gorazdova 1969/24, 120 00 Prague 2, or electronically at [adr@coi.gov.cz](mailto:adr@coi.gov.cz) or <https://coi.gov.cz/informace-o-adr/>; or b) another competent authorized legal entity registered in the list of out-of-court dispute resolution bodies maintained by the Ministry of Industry and Trade of the Czech Republic (the list of authorized entities is available at <https://www.mpo.cz/cz/ochrana-spotrebitele/mimosoudni-reseni-spotrebitejskych-sporu-adr/>), whereby the customer has the right to choose which of the listed out-of-court dispute resolution bodies to contact.

## 10. Personal Data Processing Principles

Information regarding the protection of personal data is provided in the TMR Group Privacy and Personal Data Processing Policy and is published on the website [www.tmr.sk/o-nas/gdpr/](http://www.tmr.sk/o-nas/gdpr/).

11. By purchasing the **WALK or BIKE Pass** and using transport services provided by cableways, ski lifts, and other mountain transport facilities at the Skiareál Ještěd resort operated by TMR Ještěd a.s., the customer undertakes to comply with the instructions of the Operator's authorized employees, the transport conditions, these general Terms and Conditions, the special Terms and Conditions applicable to individual types of services, and, where applicable, generally binding legal regulations concerning the movement and conduct of persons in mountain resorts.

12. TMR Ještěd a.s. is entitled to invalidate (block) the **WALK or BIKE Pass** and thus prevent the customer from using the services at the Skiareál Ještěd ski resort operated by TMR Ještěd a.s., especially in the event that it is found that the **WALK or BIKE Pass** is being used by a person who is not authorized to use it, i.e., in the case of Passes issued in a specific name, by a person who is not listed as the holder of the **WALK or BIKE Pass**. Non-transferable **WALK or BIKE Passes** are valid only with an identity card, for children under 15 years with an insurance card, and for discounted **WALK or BIKE Passes** with a card proving entitlement. In the event that the **WALK or BIKE Pass** is invalidated due to a breach of the Terms and Conditions (in the case of misuse of the **WALK or BIKE Pass** and the resulting unauthorized use of transport services provided by the Operator at the Skiareál Ještěd resort operated by TMR Ještěd a.s., or due to a breach of sections 11, 12, or 13 of these Terms and Conditions), the customer shall have no right to any financial or non-financial compensation for the inability to use the transport services provided by TMR Ještěd a.s. at Skiareál Ještěd, nor any right to a refund of the price paid by the customer or any proportional part thereof.

13. The **WALK or BIKE Pass** does not entitle its holder to carry out any business or other profit-making activity anywhere in the Skiareál Ještěd resort without the consent of the Operator and the relevant permits in accordance with generally binding legal regulations. Without the Operator's consent, the use of any areas of Skiareál Ještěd for advertising purposes (e.g., placing sales booths, advertising devices, or similar) is prohibited.

14. The contractual relationship between the customer and the Operator deviates from the statutory regulation of § 1765 of the Civil Code. If a significant change in circumstances occurs that creates a particularly severe imbalance in the rights and obligations of the contractual parties, the customer is not entitled to demand that the Operator renegotiate the contract. Accordingly, under § 1765(2) of the Civil Code, the customer assumes the risk of changes in circumstances.

## 15. Validity of the Terms and Conditions:

15.1 For the **WALK and BIKE Pass** products, these Terms and Conditions come into effect on 02.03.2026 and are valid for the period from 02.03.2026 to 28.10.2026, or until the end of the 2026 summer season

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depending on weather conditions and the Operator's decision, if that day occurs earlier than 28.10.2026, or within the validity period **of the WALK and BIKE Passes.**

**15.2** These Terms and Conditions apply to the provision of services **for the WALK or BIKE Pass** products and the use of cableways at the Skiareál Ještěd resort operated by TMR Ještěd a.s. In the event that the provisions of these Terms and Conditions differ from the general terms and conditions governing the use of cableway services at the Skiareál Ještěd ski resort operated by TMR Ještěd a.s., the provisions of these Terms and Conditions shall take precedence. To the extent that the provisions of these Terms and Conditions differ from the general terms and conditions, the provisions of these Terms and Conditions shall be decisive. Prices and conditions are subject to change.

In Liberec, on February 26, 2026

**TMR Ještěd a.s.**

